



Bald Head Association ~ “The voice for BHI property owners”

910-457-4676 • 111 Lighthouse Wynd, Bald Head Island • [www.BaldHeadAssociation.com](http://www.BaldHeadAssociation.com)

# BHI Questions?

## States of Emergency

As the municipality on Bald Head Island, the Village of BHI is the prevailing authority during states of emergency. The Mayor, Village Councilors and Village staff coordinate efforts with officials from Brunswick County, North Carolina, and federal agencies as needed. Village officials also coordinate efforts with the owner of BHI Transportation. The ferry and tram systems are privately owned by BHI Limited and regulated by the North Carolina Utilities Commission (NCUC).

The Village of BHI handles all issues regarding public safety, including emergency response. The Public Safety Department is equipped to handle medical, fire, water rescue and police emergencies. The department also handles golf cart and ICE (internal combustion engine) permits and enforces Village ordinances. For general questions, call the Public Safety Department office Monday-Friday 9:00am-4:00pm at 910-457-5252.

**When you are physically on BHI, for emergencies and non-emergencies: call 911.**

**When you are not physically on BHI, for emergencies and non-emergencies: call the Brunswick County dispatch station at 910-253-7490, which uses the same dispatch protocol as 911.** This is due to 911 phone tracking purposes.

The Village’s Public Services Department handles water, sewer, trash pickup and recycling services for BHI. For questions visit [www.villagebhi.org](http://www.villagebhi.org).

The Village Post Office/Island Package Center handles mail and package services for BHI. For frequently asked questions about mailing services, visit [www.villagebhi.org](http://www.villagebhi.org).

**CodeRED** is Brunswick County’s emergency alert notification service. Sign up at [www.brunswickcountync.gov/codered](http://www.brunswickcountync.gov/codered). Keep in mind that hurricane season is June 1 - November 30, so be prepared with necessary alert notifications.

**Register for BHI property owner re-entry list.** If an evacuation of the Island occurs, the re-entry procedure will be determined on several factors, including guidance from the Emergency Operations Team, Mayor and the Public Safety Director. Property owners (with structures on their property) can register with the Village to be allowed back on the Island to check their properties after a storm. There will be a registration form available online at [www.villagebhi.org](http://www.villagebhi.org) when there is an active emergency event.